ANTI RAGGING POLICY

(For Prohibition, Prevention & Punishment)

STUDENTBROCHURE



AWARENESS OF RAGGING

As per the orders of the Hon'ble Supreme Court of India, UGC Regulations and the Andhra Pradesh Prohibition of Ragging Act 1997 as adopted by the State Govt. of Andhra Pradesh. **Ragging** is considered as a sadistic thrill, and it is a violation of HumanRights.

INSTRUCTIONS TO FRESHERS

- 1. You do not have to submit to ragging in anyform.
- 2. You do not have to compromise with your dignity andself-respect.
- 3. You can report incidents of ragging to the authoritiesconcerned.
- 4. You can contact any member of the Anti Ragging Squad / Anti Ragging Committee of the College, or the Principal.
- 5. The college is obliged to permit the use of communication facilities (Landline and Mobile phones) for seekinghelp.
- 6. If you are not satisfied with the enquiry conducted by the College, you can lodge a First Information Report (FIR) with the local Police, and can complain with the civil authoritiesalso.
- 7. The college is in any case required to file FIR if your parents or you are not satisfied with the action taken against those who 'ragged'you.
- 8. Your complaint can be oral or written, and would be treated by the authorities in strictconfidence.
- 9. Takeactive partinallinstitutionalactivities intendedtoendraggingoncampus.

RAGGING IS PROHIBITED ON CAMPUS AND OFF CAMPUS JOIN HANDS IN MAKING THE COLLEGE CAMPUS FREE FROM RAGGING.



ANTI RAGGING POLICY OF NARAYANA DENTAL COLLEGE AND HOSPITAL

Narayana Dental College and Hospital is aware of the ragging menace in the campuses of colleges and follows the UGC Regulations, Court Directives and State Act in letter and spirit to ban any and all sorts of ragging activities in the campus. Accordingly, it has initiated to take stringent action against the perpetrators by strictly enforcing the measures to prohibit, prevent and punishment forragging.

Ragging, as defined by the Honorable Supreme Court of India in its landmark judgment in 2001, is

"Anydisorderlyconductwhetherbywordsspokenorwrittenorbyanactwhichhastheeffectof teasing, treating or handling with rudeness any other student, indulging in rowdy or undisciplinedactivities whichcausesorislikelytocauseannoyance, hardshiporpsychological harmortoraise fear or apprehension thereofina fresherora juniorstudentorasking the students to do any actor performs omething which such student will not in the ordinary course and which has the effect of causing or generating as ense of shame or embarrassments oas to adversely affect the physique or psycheofa fresherora junior student."

As per the Clause - 3, UGC Regulations 2009

Ragging is an Act of abuse by spoken or written words or e-Mails or Post, Teasing or Treating Rudely with the Fresher to cause Psychological Harm, Public Insult, raise Fear or Threat or Disruption or Physical Injury, Forcing to Entertain or Financial Extortion, asking to perform Lewd Acts, Exploitation of Services, Outrage of Modesty or Sexual Assault, creating Annoyance or Apprehension or Intimidation, showing of power or authority or superiority to derive sadistic thrill or perverted pleasure by Senior Students or any conduct that affects the mental health and self-confidence of a fresher or any otherStudent.

As per the Section 2(e) of A.P. Prohibition of Ragging Act, 1997 as adopted by the State Govt. of Andhra Pradesh.

"Ragging" means doing an act which causes or is likely to cause insult or annoyance of fear or apprehension or threat or intimidation or outrage of modesty or injury to a student.

The offence of the ragging is not only punishable under Section 4 of Andhra Pradesh Prohibition of Ragging Act 1997 as adopted by the State Govt. of Andhra Pradesh but also under various provisions of the Indian Penal Code (IPC), 1860 (Act 45 of 1860) and a Cognizable Offence.

RAGGING - A VIOLATION OF HUMAN RIGHTS

Ragging in any form is not only an offence but it is also a violation of human rights of the victim. The protection of Human rights acts, 1993 defines "Human Rights" as the "the rights relating to life, liberty, equality and dignity of the individual guaranteed by the constitution or embodied in the International Covenants and enforceable by courts inIndia".



There is a well-established statutory mechanism in India to enforce Human Rights. A victim of ragging can approach the State Human Rights Commission, the State Commission for scheduled castes and scheduled tribes, the state minorities commission and also the State Commission for Women, under the provisions of theProtection of Human RightsAct,

1993. These commissions are empowered to inquire into the complaints, call for information or report from the Government or any or any other authority or organization, and may take any of the following steps upon the completion of an inquiry held namely:

- (1) Where the inquiry discloses, the commission of violation of human rights, or negligence in the prevention of violation of human rights by a public servant, it may recommend to the Government or authority concerned the initiation of proceedings for persecution or such other action as the commission may deem fit it against the concerned person orpersons;
- (2) Approach the Supreme Court or the High Court concerned for such directions, orders or writs as that Court may deem necessary;and
- (3) Recommend to the Government or Authority concerned for the grant of suchimmediate interim relief to the victim or the members of his family as the commission may considernecessary.

RAGGING - A VIOLATION OF FUNDAMENTAL DUTIES

Ragging is an instance of human depravity and a symbol of uncivilized behavior on thepart of a person. In order to inculcate a sense of self-discipline to make all the citizens perfect human beings, the Constitution of India has incorporated 11 fundamental Duties imposed on the citizens. Any student who understands and assimilates the importance of the fundamental duties would certainly not indulge in any act of ragging. It shall be theduty of every educational institution to impart the knowledge relating to the fundamental duties to all the students and of every student to discharge such duties. If these duties are effectively discharged by the above-mentioned stakeholders, ragging can be curbedeffectively.

Rights and duties of Newcomers and their Guardians:

A fresher should consider Narayana Dental College and Hospital community as his/her family and should maintain cordial relationship with other members of the community particularly with the senior students. He/she, likeany other student, enjoys all rights and privileges that are available to any free citizen of this country. It is the duty of the students, therefore, NOT to obey any orders or requests from anyone (apart from the administrators), inside or outside the campus, if the fresher or any other person(s) who is /are aware about such requests. It is the responsibility of the fresher or any other person(s) who is /are aware about such request or order to bring it to the immediate notice of the Dean of Students' Welfare or any member of the ARC, ARS or cells mentioned below. It should be noted that failing to do so is an offence as per the rules of Narayana Dental College and Hospital and Dr. NTR University of Health Sciences, and thus liable to be punished. The confidentiality of such students(s) / guardian(s) will be strictly maintained. The guardian should cooperate with Narayana Dental College and Hospital College and Hospital Authority to seek redress of the grievances of the fresher, ifany.



Rights and duties of the Old (Senior) Students:

As the newcomers are, in most of the cases, first timers in Narayana Dental College and Hospital , it is the duty of the seniors to guide the fresher properly so that they feel at home. The seniors should remember the days when they left their parents or the homely environment and set foot in this hitherto unknown Campus. It is the modesty, helpfulness, love and cooperation of the seniors that will contribute towards making the newcomers good and responsible members of the college community. It is also the responsibility of the old students to explore the talents in the freshers in the "ice breaking sessions" in college/hostels in presence of ARC and ARS members. Seniors should take active and wholehearted part in making sure that no ragging is taking place anywhere in the campus and should report any such incidents immediately. It is noteworthy that persons involved directly orindirectly inragging, includingtheonlookersare liabletobepunishedundertherulesofCollegeandUniversity.

SALIENT FEATURES of UGC Regulations - 2009 on Curbing the Menace of Ragging in Higher Educational Institutions:

Clause - 3 : What Constitutes Ragging - Ragging constitutes one or more of any of the following acts:

- a. Any conduct by any student or students whether by words spoken or written to by an act which has the effect of teasing, treating or handling with rudeness a fresher or any otherstudent.
- b. Indulging in rowdy or indisciplined activities by any student or students which causes or is likely to cause annoyance, hardship, physical or psychological harm or to raise fear or apprehension thereof in any fresher or any otherstudent.
- c. Asking any student to do any act which such student will not do in the ordinary course, and which has the effect of causing or generating a sense of shame, or torment or embarrassment so as to adversely affect the physique or psyche of such
- d. fresher or any otherstudent.
- e. Any act a senior student that prevents, disrupts or disturbs the regular academic activity of any other student or a fresher.
- f. Exploiting the services of a fresher or any other student for completing the academic tasks assigned to an individual or a group of students.
- g. Any act of financial extortion or forceful expenditure burden put on a fresher or any other student by students.
- h. Any act of physical abuse including all variants of it sexual abuse, homosexual assaults, stripping, forcing obscene and lewd acts, gestures, causing bodily harm or any other danger to health orperson.



- i. Any act or abuse by spoken words, emails, post, public insults which would also include deriving perverted pleasure, vicarious or sadistic thrill from actively or passively participating in the discomfiture to fresher or any otherstudent.
- j. Any act that affects the mental health and self-confidence of a fresher or any other student with or without an intent to derive a sadistic pleasure or showing off power, authority or superiority by a student over any fresher or any otherstudent.
- k. Any act of Physical or mental abuse (including bullying and exclusion) targeted at another student (fresher or otherwise) on the ground of colour, race, religion, caste, ethnicity, gender (including transgender), sexual orientation, appearance, nationality, regional origins, linguistic identity, place of birth, place of residence or economicbackground.

Clause - 7: Action to be taken by the Head of the Institution: On receipt of the recommendation of the Anti Ragging Squad or on receipt of any information concerning any reported incident of ragging, the Head of Institution shall immediately determine if the Anti-Ragging Committee authorized by him in this behalf, proceed to file a First Information Report (FIR), within 24 hours of receipt of such information or recommendation, with the police and local authorities, under the appropriate penal provisions relating toone or more of the following, namely:

- i. Abetment toragging.
- ii. Criminal conspiracy torag.
- iii. Unlawful assembly and rioting whileragging. iv. Public nuisance created duringragging.
- v. Violation of decency and morals throughragging.vi. Injury

to body, causing hurt or grievoushurt.

- vii. Wrongfulrestraint.
- viii. Wrongful confinement.
- ix. Use of criminalforce.
- x. Assaultaswellassexualoffencesorunnaturaloffences.xi. Extortion.
- xii. Criminaltrespass.
- xiii. Offences against property.
- xiv. Criminalintimidation.

xv. Attemptstocommitanyoralloftheabovementionedoffencesagainstthe victim(s).xvi. Threat to commit any or all of the above mentioned offences against the victim(s). xvi. Physical or psychological humiliation.

xviii. All other offences following from the definition of "Ragging".

Provided that the Head of the Institution shall forthwith report the occurrence of the incident of ragging totheDistrictLevelAnti-RaggingCommitteeandtheNodalofficerof theaffiliatingUniversity,iftheInstitutionisan affiliatedInstitution.

Provided further that the Institution shall also continue with its own enquiry initiated under clause 9 of these Regulations and other measures without waiting for action on the part of the police/local authorities, and such remedial action shall be initiated and completed immediately and in no case later than a period of seven days of the reported occurrence of the incident of ragging.

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CLAUSE - 9 : Administrative action in the event of ragging :

9.1 The Institution shall punish a student found guilty of ragging after following the procedure and in the manner prescribed hereinunder:

- a) The Anti-Ragging Committee of the Institution shall take an appropriate decision, in regard to punishment or otherwise, depending on the facts of each incident of ragging and nature and gravity of the incident of ragging established in the recommendations of the Anti-RaggingSquad.
- b) The Anti-Ragging Committee may, depending on the nature and gravity of the guilt established by the Anti-RaggingSquad,awardtothosefoundguilty,oneormoreofthefollowingpunishments,namely;
 - i. Suspension from attending classes and academicprivileges.
 - ii. Withholding/withdrawing scholarship, fellowship and otherbenefits.

iii. Debarring from appearing in any test, examination or other evaluation process. iv. Withholding results.

- v. Debarring from representing the institution in any regional or international meet, tournament, youth festival,etc.
- vi. Suspension/expulsion from thehostel.
- vii. Cancellation of admission.
- viii. RusticationfromtheInstitutionforaperiodrangingfromone to foursemesters.
- ix. Expulsion from the Institution and consequent debarring from admission to any other institution for a specifiedperiod.

Provided that where the persons committing or abetting the act of ragging are not identified, the institution shall resort to collective punishment.

- c) Anappeal against theorder of punishment by the Anti-Ragging Committee shall lie,
 - i. In case of an order of an Institution, affiliated to or constituent part, of a university,totheVice-ChancelloroftheUniversity.ii.
- ii. Incase f an order of a university, to its Chancellor.
 - iii. In case of an institution of national importance created by an Act of Parliament, to the Chairman or Chancellor of the Institution, as the case maybe.

Anti-Ragging Initiatives of Narayana Dental College and Hospital:

Narayana Dental College and Hospital, in strict compliance with UGC Regulations on Curbing the Menace of Ragging in Higher Educational Institutions, 2009, Supreme Court directives, 2007 and Andhra Pradesh Prohibition of Ragging Act, 1997 as adopted by the State Govt. of Andhra Pradesh, has decided to frame a Policy to Prohibit and Prevent Ragging Activities in its Campus. It is bound to take a stern view and adopt tough measures on students indulging in any or all forms of ragging.

In the light of above, display of posters and putting up of notices on anti-ragging at all prominent places in and around the college highlighting the need for prevention of ragging and punishments entitled to those indulging inragging.

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Narayana Dental College and Hospital has taken necessary steps for assuring peaceful life on the campus for fresh students and to prioritize the privileges of safeguards and safety of all students in general and the newcomers and girl students specifically. Narayana Dental College and Hospital welcome all the newcomers into its campus with an open and warm heart, and shall endeavor to make their entry and stay into the sacred temple of learning as charming and successful aspossible.

Narayana Dental College and Hospital pledges to Prohibit any incident of Ragging and does not hesitate to say 'No' to Ragging, Take Preventive Measures for occurrence of Ragging and establish Zero tolerance to Ragging and Punish those who indulge in Ragging in the Campus as a cognizableoffence.

Narayana Dental College and Hospital observes that Ragging is neither a fun nor a pleasure or entertainment and also not a means of familiarization or an introduction with college freshers, but it is a heinous act of Human Abuse and crime, and the same is disseminated to the students.

The Initiatives of the College to curb the Menace of Ragging are as follows:

- 1. Preparing and Distributing of Publicizing Materials such as posters, brochures and circulars against ragging.
- 2. Displayofpostersandputtingupofnoticesatallthedesignatedplacesinthecollege.
- 3. Obtaining Affidavits, Undertaking forms from all the Students and theirParents.
- 4. Sensitizing all the stake holders with the help ofmedia.
- 5. Organizing Anti Ragging awarenesslectures.
- 6. Measures for Girls' Security and Appointing Women Teachers asCounselors.
- 7. Ensuring the campus an Alcohol and Smoking FreeZone.
- 8. Making Orientation Programmes Mandatory for EveryDepartment.
- 9. Establishing Mentoring and Counseling Cells at InstitutionalLevel.
- 10. Seeking a Pledge by all the students to make the campus a 'Ragging FreeZone'.

Vasavi College of Engineering, in compliance with the regulations, directives and act, has decided to constitute an Anti-Ragging Committee at the College Level and Anti-Ragging Squads at the Department Level for overseeing the effective implementation of the provisions for the curbing of any form of ragging in its campus with immediate effect.

Monitoring mechanism:

a) Anti-raggingCommittee:

- Anti-Ragging Committee is headed by the Head of the Institution, and it consists of representatives of civil and police administration, local media, Non Government Organizations involved in youth activities, representatives of faculty members, representatives of parents, representatives of students belonging to the freshers' category as well as senior students, non-teaching staff(Annexure).
- It shall be the duty of the Anti-Ragging Committee to ensure compliance with the provisions of these Regulations as well as the provisions of any law for the time being in force concerning ragging, and also to monitorandoverseetheperformanceofthe Anti-RaggingSquadinpreventingofraggingintheinstitution.

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b) Anti-Ragging Squad:

- 1. Anti-Ragging Squad is nominated by the Head of the Institution having representation of faculty and staff members for maintaining vigil, oversight and patrolling functions. It shall remain mobile, alert and active at alltimes.
- 2. It shall be the duty of the Anti-Ragging squad to be called upon to make surprise raids on hostels, and other places vulnerable to incidents and having the potential for ragging and shall be empowered to inspect suchplaces.
- 3. It shall also be the duty of the Anti-Ragging Squad to conduct an on-the-spot enquiry into any incidents of ragging referred to it by the Head of the Institution or any member of the faculty or any member of the staff or any student or any parent or guardian or any employee of a service provider or by any other person, as the case may be; and the enquiry report along with recommendations shall be submitted to the authority observing a fair and transparent procedure and the principles of natural justice and after giving adequate opportunity to the student or students accused of ragging and other witnesses to place before it the facts, documents and views concerning the incidents of ragging, and considerations such other relevant information as may berequired.

c) MentoringCell:

In order to promote the objectives of the Regulations for curbing the menace of ragging and also to instill confidence in freshers and students to ensure the practice of human values, rights, and dignity, the college has constituted a Mentoring Cell. It consists of student volunteers as Mentors to students in the lower classes of the succeeding academic year. Each mentor guides six students. The students in the final year classes are Mentors for the students in the third year classes. Students in the third year classes are Mentors for the students in the second year classes, and Students in the second year classes are Mentors for freshers. Apart from the above measures, the college has a student counselor to attend to the student counseling requirements. The College has a proctorial system of allotting twenty students for each faculty member to take care of academic as well as personal problems. Students have a one-period slot designated for this purpose in addition to meeting the proctor as and when needed forguidance.

d) Punishments:



Depending upon the nature and gravity of the offence as established, the possible punishments for those found guilty of ragging at the institution level shall be as per clause 9 of UGC Regulations as indicated above.



PLEDGE TO BE ADMINISTERED TO THE STUDENTS	PLEDGE TO	BE ADMINISTERED	TO THE STUDENTS
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l,	a bonafidestudentof(course)
at	Institution) do herebysolemnly
Pledge	e that
1)	I shall not indulge in any ragging activities either directly or indirectly, either on the campus or outside thereof.
2)	I further pledge that I shall treat all my junior students and also other students as my brothers and sisters at alltimes.
3)	I shall maintain cordial atmosphere on the campus and shall follow strict discipline, I shall report any incidentofraggingtotheauthoritiesconcernedassoonasitcomestomynotice.
4)	I shall say no to ragging and shall not be a party to ragging either as a participant or as an abettor,and
5)	I shall do all that is possible to make my Institution a better place for learning, enlightenment and enjoyment.
	Principal 23



Date: 25.01.2021

CIRCULAR

This is to inform members of the Anti-ragging committee to attend a meeting by the undersigned on 27.0 1.2021 at 2.00 pm at the Principals chambers. The members to discuss strategies and preventive measures to continue to make this campus Ragging free.

(Dr. B. Ajay Reginald) Principal

Copy to All Members - for favor of information IQAC







Date: 01-02-2021

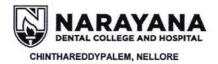
Minutes of the Anti-Ragging Meeting

- 1. Congratulations to all faculty for making our campus ragging free
- 2. To continue to sensitize all students in the forthcoming academic year also
- 3. To enroll all students to give an undertaking on the Govt. of India web site
- 4. To ensure the first-year students feel safe, by conducting patrols by the
- staff as per the rotations
- 5. To make arrangements to address the students by the Local police officer6. To prepare and submit documents pertaining to the measures taken by theInstitute to the Dental Council of India.

Copy to All Members - for favor of information IQAC

(Dr. B. Ajay Reginald) Principal





Date:01.02.2021

ANTI-RAGGING SQUADS / FLYING SQUADS : DURING DAY TIME FROM 8.00 AM TO 5.00 PM IN BOYS HOSTEL AND CAMPUS

<u>Group – I</u>	
Dr. M Rakesh Kumar , Professor , OM & R	- 9704014747
Dr. R.V.Kishore Kumar ,Professor of Oral Surgery	- 9848522582 Monday & Thu
<u>Group – II</u>	
Dr. B.V.Ramesh Reddy, Prof.of Periodontics	- 9849798990
Dr. V.H.C.Kumar, Prof of Prosthodontics	-9985197606 Tuesday & Fri
<u>Group – III</u>	
Dr.T.Pavan Kumar ,Prof of Prosthodontics	- 9985885844 - 9985841420 Wednesday & Sat
Dr. B.Siva Reddy ,Prof of Oral Pathology	- 9985841420 🖯 Wednesday & Sat
ANTI-RAGGING SQUADS / FLYING SQUADS :	

DURING NIGHT TIME FROM 6.00 PM TO 8.0	0 PM IN BOYS HOSTEL AND CAMPUS
Dr. N.Kannan, Professor & HOD of OM & R	- 9490471078 Monday
Dr. Vijay Kumar Chava, Professor & HOD of Periodontics	- 9441978737 J Tuesday
Dr. P.Srinivasa Rao, Prof & HOD of Prosthodontics	- 9246434369 Wednesday
Dr. C.Suneel Kumar, Prof of Conservative	- 9966313666 Thursday
Dr. M.Prasad, Prof & HOD of Orthodontics	- 9440976666 Friday
Dr.N.Sivakumar, Professor & HOD of Pedodontics	- 9441624429 Saturday

ANTI-RAGGING SQUADS / FLYING SQUADS : DURING DAY TIME FROM 8.00 AM TO 5.00 PM IN GIRLS HOSTEL AND CAMPUS

Group – I

Dr. Vandana Raghunath, Professor & HOD of Oral Pathology(WARDEN) - 8886042555

Dr. K.Divya, Asso.Professor of Conservative Dentistry

Dr. K.V.Suneel Kumar, Assoc.Professor of OMR

<u>Group – II</u>

Dr. S.V.S.G. Nirmala, Professor of Pedodontics	- 9440206976	ļ
Dr. Rajasree Narayan, Assoc.Professor of Periodontics	- 9445405088	Tuesday & Fri

Group - III

Dr. A.Lavanya, Professor & HOD of Conservative Dentistry- 9346567413 Dr. G.Kiranmayi, Asso.Professor of Conservative Dentistry - 9440932608 > Wednesday & Sat

Toll Free Number:1800-180-5522

Email:helpline@antiragging.in

- 9347100413

Sunday

(Dr. B.AJAY REGINALD)

- 9566053135 Monday & Thu





WOMAN EMPOWERMENT COMMITTEE, NDCH LIST OF MEMBERS - MAY 2020 TO JUNE 2021



Committee Members	Names	Designation & Department	email id	Mobile Nos.	Signatures
Chairperson	Dr. Vandana Raghunath	Professor & Head, Dept of Oral & Maxillofacial Pathology & Oral Microbiology	vandanaraghunath@hotmail.com	8886042555	V donale function
Co-Chairperson	Dr. B Swapna Sridevi	Professor, Dept of Oral Medicine & Radiology	beeraka_swapna@yahoo.com	9441788440	Sover Sider A
Member	Dr. Kiranmayi	Assoc Professor, Dept of Conservative & Endodontics	govulakiranmayi24@gmail.com	9440932608	Kiraumayi-
Member	Dr. Sukrutha B	Asst Professor, Dept of Periodontics	drsukruthareddy9@gmail.com	9581440936	Super the
Member	Dr. Prathyusha	Asst Professor, Dept of Public Health Dentistry	veguruprathyusha@gmail.com	9494926677	V. Brettyushe
Member	Dr. Saroja	Lecturer, Dept of Prosthodontics	ammamadinnasaroja@gmail.com	9490248427	A set
UG Student Member	MB. P Sravani	III BDS student	sravani2000.p@gmail.com	6304795443	P. Sravani,
PG Student Member	Dr. Aishwarya	I yr Post Graduate student, Dept of Oral & Maxillofacial Pathology & Oral Microbiology	aishwaryar658@gmail.com	9493573717	C.V. Aulyon

Officearder: GiteNDCH/ 2020 -21/00-01

MEETINGS: Held twice or thrice in a year - Months of Feb / March & July & Aug& Soct/Nov

OBJECTIVES:

- To discuss report and resolve matters related to the promotion of general well being of girl students both UG & PG, non-teaching & teaching ladies staff members of Narayana Dental College & Hospital.
- To conduct programs of benefit to the girl child / females / elderly females / orphans in the society by holding lectures & demonstrations on importance of girl child education / sex education / dental education / self defense / sanitation, offering free continuing dental checkups & treatments to the girl children from an adopted Girl's welfare / tribal school and holding donation programs / free distribution of dental kits etc in children / elderly orphanage centers.

Copy To:

- IQAC
- Principal's Office



<u>SEXUAL HARASSMENT ELIMINATION</u> <u>COMMITTEE, NDCH</u> <u>Circular</u>



29/10/2020

Circular No.: SHE NDCH/2020-21/OO-02

All the members of the **SHE** committee are requested to attend the meeting to be held on 29/10/2020 at 03.30 pm in the Seminar hall, Dept of Oral Pathology, NDCH.

Agenda:

- To discuss regarding sexual harassment issues in the college if any
- Any other matter with the permission of the chair

1h 29/10/20 CHAIRPERSON

SHE Committee NDCH

Copy to:

IQAC



29 OCT /2020 SHE COMMITTEE MEETING Noneles: Meeting was held to drawse any ferral have nent related , serves proble reported dany the freet time fill date. No such weat wear Reputed No sthe matter was pot up direction for the and the cety was concluded with Mensberg Dr. Vanden Jophenthe Voland lak Source Side B. Dr. Swapa Inder Dr. Praton Rentinea



Student Grievance Management Policy

1. Policy Statement

To address and provide a solution to the aggrieved student at the earliest and in the most amicable manner, which might arise due to dissatisfaction in teaching, learning and or evaluation methods and also any Institutional decisions.

2. The objectives of the grievances process will be to settle:

- 2.1 To provide a procedure and facility that is fair, transparent and reasonable.
- 2.2 To provide a system of redressal

Eligibility and applicability :- All students currently undergoing the program

3. RACI:-

R - Responsible - IndividualA - Accountable - All individualsC - Consulted - Grievance committeeI - Informed - Principal

4. Scope & Coverage: Grievance for the purpose of this policy would mean dissatisfaction arising out of the decision of the HOD and or others concerning the Student.

4.1 Grievances for the purpose of this policy will cover individual grievances such as:

Teaching and Learning E v a I u a t i o n Facilities in the Library, Hostel Institutional policy Interpersonal Conflicts / Issues with the HOD and or others concerning the student

4.2 The grievance arising out of the following will not come under the purview of the grievance procedure:





Rules and regulations of Affiliating University.

Matters relating to state / central / or statuary body policies and procedures

Where the grievance is related to personal issues of the Student

5. Stages of Grievance Redressal

The individual can raise grievance according to this procedure:

5.1 STAGE-I

5.1.1 The aggrieved Student may take up the grievance in writing with the concerned teacher / HOD, who must try to resolve the grievance at that level within 5 working days.

5.1.2 In case any grievances needs more than 5 working days to resolve, the respective Student should be informed in writing within 5 working days of the receipt of grievance by the HOD.

5.1.3 In case the Student is not satisfied with the redressal of the grievance he/her may submit the grievance, in writing, to the grievance committee within 2 working days from end of stage above.

5.1.4 The grievance committee will record comments on the grievance form within 5 working days after making necessary enquiry and discuss with concern(s) 5.1.5 In case of any delay in resolving the grievance, the grievance committee will inform the aggrieved Student of such a delay with reason from 5 working days of receipt of the grievance and commit to a resolution date not exceeding an extension time of 4 working days.

5.2 STAGE - 2

5.2.1 In case the aggrieved Student is not satisfied with the decision communicated to him/her at Stage-I or if she/he fails to receive the reply within the stipulated period, she/he may submit the grievance within a period of 2 working days from the date he/her receives final reply or in stage-I, will have an option to appeal to the Principal with the detailed reasons for the making an appeal, who must give a personal hearing to the grievance and a brief of the same should be documented.





5.2.2 The Principal will examine the grievance in detail including discussions with the aggrieved student, as necessary. The Principal may consult an expert neutral consultant or committee before taking final decision on the grievance.

5.2.3 The Principal will take a decision and communicate the same within 7 working days from the receipt of the appeal and the decision will be final and binding.

6. GENERALCONDITIONS:

6.1 If the grievance is against the Teacher or HOD then Student can skip one level and escalate her/his grievance to next level.

6.2 The concerned shall bring up the grievance immediately within a reasonable period of time not exceeding 3months.

6.3 Only an aggrieved Student can raise the grievance

6.4 If the grievance arises out of an order given by the Principal / Management, the said order shall be complied with before the student concerned invokes the procedure laid down for redressal of the grievance.

6.5 The grievance committee should maintain the detailed records of all grievances and redressals.

